

Tips for Using Mobile Deposit

- Before logging into the Mobile Banking App, close all other apps running in the background on your mobile phone or tablet.
- Flatten folded or crumpled checks before capturing check images with Mobile Deposit.
- Keep the check within the view finder on the device screen when capturing your check images.
- Try not to ensure that the check takes up most of the image, without including too much of the areas surrounding the check.
- Capture check images in a well-lit area on a solid dark background.
- Hold the device steady above the check and as parallel to the surface of the check as possible to reduce corner to corner skew.
- Make sure that the entire check image is visible and in focus before submitting your deposit.
- All four corners of the check should be visible, and the check image should not be blurry.
- The MICR line (numbers on the bottom of your check) must be clearly legible.